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Events Manager
The American Society of Travel Advisors
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ASTA is proud to recommend Next Level DMC for destination management and event support services.

For our River Cruise Expo 2026, hosted at Passenger Terminal Amsterdam and welcoming more than 1,500 attendees, Next Level DMC served as an invaluable extension of our team. From the earliest planning stages through onsite execution, their professionalism, organization, and commitment to excellence were evident in every interaction.

What impressed us most was their proactive approach. The Next Level team consistently identified and resolved attendee and operational challenges before they ever reached our attention, allowing our staff to remain focused on the broader event experience. Their ability to anticipate needs, solve problems quickly, and remain flexible in a fast-paced environment significantly reduced stress and workload for our team.

As a U.S.-based organization hosting a large international event, we greatly appreciated the care and attention they provided to our attendees. Their hospitality team arrived fully prepared with the resources, communication tools, and local expertise necessary to deliver a seamless guest experience. They demonstrated exceptional professionalism while ensuring our attendees felt supported, informed, and welcomed throughout the event.

In addition to managing attendee services and hospitality operations, Next Level DMC successfully sourced and coordinated evening entertainment for our receptions and assisted with custom décor elements that enhanced the overall event experience. Their creativity, attention to detail, and willingness to accommodate evolving needs made them an outstanding partner.

We are grateful for the dedication, expertise, and partnership that Next Level DMC brought to River Cruise Expo 2026. We would confidently recommend them to any organization seeking a reliable, solutions-oriented destination management company capable of executing complex events with excellence.

Sincerely,

Emma Curran
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